

Traumatic Stress Studies Certificate Program

Frequently Asked Questions

How does the Traumatic Stress Studies Certificate Program work?

This virtual program can be taken from anywhere. Each week approximately 2.5 hours of online lectures and course materials are released into your PESI account for you to complete at your own pace. Monthly, live Q&As with experienced senior faculty members are offered and recorded to access later. These meetings normally happen during the day, ET, and are recorded.

What are the qualifications to enroll? Are there any prerequisites?

Anyone can enroll; there are no prerequisites. The Certificate Program is presented at the post-graduate level, but anyone with an interest in treating trauma is invited to participate.

What is the cost?

The full price is \$2000.00, and there is a payment plan option.

Payment questions are handled through PESI - contact 1-800-844-8260 or info@pesi.com for details

PESI Customer Support

Phone: (800) 844-8260

Email: customersupport@pesi.com

How much time does this course take per week?

We have canvassed several students and people say that it requires around 5 hours/week to listen to the recorded lecture and process any learning and notes you may take during the lecture.

Are there extra quizzes, papers, or reading assigned?

Each recorded module is accompanied by a multiple-choice quiz and an evaluation afterwards.

In order to receive a TRF Certificate of Completion, you must pass at least 80% of the module quizzes. A score of 80% or higher on each quiz is considered passing. If you do not pass a quiz, you may retake it as many times as you need in order to pass.

After you view each recorded module, please select the orange “CE Certificate” button under the module title. Complete the quiz (and retake as needed, until you pass with at least an 80%), complete the evaluation, and then you can receive your CE certificate.

Please note that you are still required to complete the CE quizzes and obtain your CE certificate if you wish to obtain a TRF Certificate of Completion for the course, **whether or not you are seeking CE.**

Is CE offered?

- Yes, CE is offered
- Obtaining CE involves taking quizzes throughout the course
- Upon completion of the course, students will also be eligible for up to 74.45 CPD credits.
- Detailed information on CE can be found on [PESI’s website](#).
- For more help, contact 1-800-844-8260 or info@pesi.com for details open Mon-Fri 6:30am-7pm central time

How long do I have to complete the coursework?

The course runs for 7 months, but you are welcome to take as much time as you need to complete it. Once registered, you will never lose access to the course.

Pre-recorded videos are released weekly and can be viewed upon release or at a later date. Each video requires the completion of an evaluation and a quiz. These are necessary to receive a TRF Certificate of Completion and/or a CE Certificate. Please note that must pass the quizzes with a score of 80% or higher to receive the CE Certificate for each module. CE Certificates must be earned in order to receive a TRF Certificate of Completion.

After taking the TSS can I enroll in the Group Supervision Program?

After receiving your certificate, qualified licensed clinicians are eligible to apply to the [Group Supervision and Consultation Program](#), which is facilitated by one of our faculty members.

What is the live Q&A schedule? Am I required to attend Q&As live in order to receive my Certificate of Completion?

The Live Q&A call schedule will be available to all registered participants on your portal on PESI.com, that you will receive access to shortly before the program begins. We send reminder emails and if there are any changes we will notify you via email. If you are unable to tune in live for a Q&A call, it will be recorded and available for review in the portal. You are not required to view the Q&A live in order to receive your TRF Certificate of Completion, however

the live calls provide you with a unique opportunity to engage with our faculty. We recommend you attend live if your schedule permits.

What is the enrollment cut-off date?

You can enroll anytime up until the first live Q&A meeting.

I've paid, how do I access the course?

Since we partner with PESI to administer this course, you should have received an email directly from PESI with directions on how to access the course portal. Please check your spam in case it went there and ensure future communications from them can be found. In the meantime, to access your program, [please log into your PESI account using this link](#):

You will be prompted to enter your username and password after you follow the link below. If you have forgotten your password or someone created this account for you, please click on the Forgot Password link to reset/create your password.

Additional Questions and Support

You can find commonly asked questions at www.pesi.com/faq

If you have a question not covered on this page, don't hesitate to contact PESI by using the information below. Please allow one business day for email responses.

CONTACT INFORMATION

PESI Account Support: (800) 844-8260; info@pesi.com

Any other questions?

We're here to help! If you don't see your question answered above, please email us at programs@traumaresearchfoundation.org